

- About This Report
- Message from the Chairman
- Sustainability Strategy Blueprint
- FENC's Contribution to UN SDGs
- Identification of Stakeholders and Material Topics
- Boosting Stakeholder Dialogue

Special Report

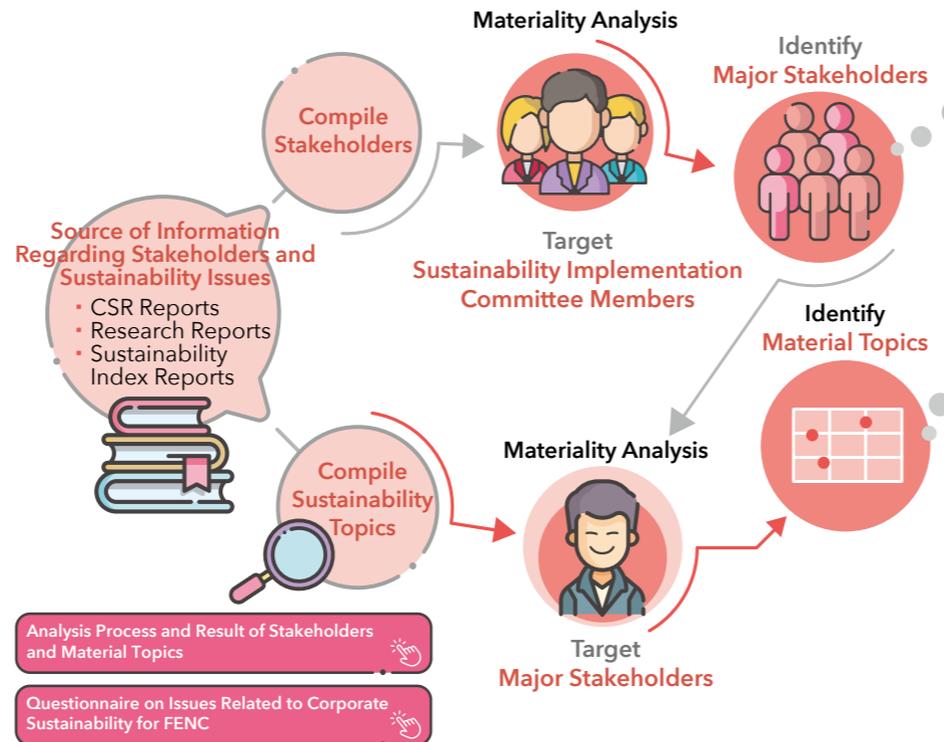
- 1 Fostering Robust Governance
- 2 Enabling Unlimited Innovation
- 3 Navigating a Green Future
- 4 Creating Inclusive Society
- 5 Cultivating Compassionate Bonds
- 6 Advocating Balanced Coexistence
- 7 Appendix

# Identification of Stakeholders and Material Topics

Each year, Sustainability Implementation Committee identifies stakeholders and material topics for FENC. A survey is administered every 3 to 4 years to collect feedbacks from external sources. The last survey was conducted in 2019, and 576 surveys were collected. The stakeholders and material topics identified are approved by high-level executives to ensure that FENC's sustainable management and the content of FENC Sustainability Report are in line with the expectations of the stakeholders.

COVID-19 magnified the impact of the material topic, Perfecting Risk Management, on stakeholders, corporate sustainability, external economy, environment and society. Considering the increasing influence of "press" on corporate management in recent years, it is listed as one of the major stakeholders.

## Analysis Process of Stakeholders and Material Topics



## FENC Major Stakeholders



## Matrix of FENC Material Topics

