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# **Identification of Stakeholders and Material Topics**

Each year, Sustainability Implementation Committee identifies stakeholders and material topics for FENC. A survey is administered every 3 to 4 years to collect feedbacks from external sources. The last survey was conducted in 2019, and 576 surveys were collected. The stakeholders and material topics identified are approved by high-level executives to ensure that FENC's sustainable management and the content of FENC Sustainability Report are in line with the expectations of the stakeholders.

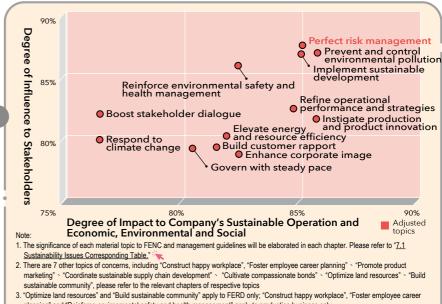
COVID-19 magnified the impact of the material topic, Perfecting Risk Management, on stakeholders, corporate sustainability, external economy, environment and society. Considering the increasing influence of "press" on corporate management in recent years, it is listed as one of the major stakeholders.

#### Analysis Process of Stakeholders and Material Topics

### FENC Maior Stakeholders



#### **Materiality Analysis** Identify Matrix of FENC Material Topics **Major Stakeholders** Compile 90% Stakeholders Degree Source of Information Target of Influence Regarding Stakeholders and Sustainability Issues 85% Sustainability Implementation **Committee Members** CSR Reports Identify Research Reports Material Topics Sustainability 5 Index Reports 80% Stakeholders Materiality Analysis Compile Sustainability 75% opics Note: nalysis Process and Result of Stakeholder Target d Material Topics **Major Stakeholders** Questionnaire on Issues Related to Corporate planning" and "Reinforce environmental safety and health management" apply to production business only. Sustainability for FENC



Far Eastern New Century Corporation 2020 Sustainability Report | Identification of Stakeholders and Material Topics